



November 29, 2001

System Sensor SpectrAlert Product Recall Bulletin

Dear Fire Alarm Professional:

System Sensor has announced a product recall on select SpectrAlert notification appliances. The following bulletin offers further details on the recall, including returning installed and uninstalled units.

Symptoms:

The symptoms exhibited by the affected models may include, but are not limited to inconsistent strobe flash brightness, inconsistent strobe flash rate, no strobe flashing, or no horn sound.

Affected Models and Date Codes:

Refer to Table I and Table II. The date codes for the product affected includes product dating from May 1, 2001 through November 9, 2001 inclusive. **Table I** provides a list of affected product that was manufactured between **May 1, 2001 and September 9, 2001**. **Table II** provides a list of affected product that was manufactured between **September 10, 2001 and November 9, 2001**.

One date code will be printed on the product label and box label. However, the date code will appear in one of two formats depending upon the date of manufacture. The affected date codes and formats are presented below.

Product Manufactured

May 1, 2001 thru September 16, 2001

Date Code

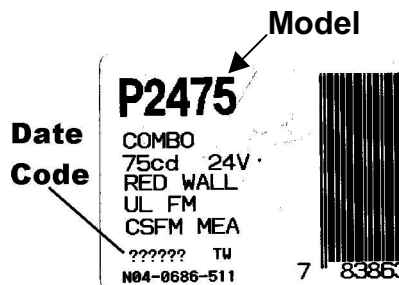
010501 thru 160901 (Format DDMMYY)

DD = Day, MM = Month, YY = Year

September 17, 2001 thru November 9, 2001

1092 thru 1112 (YMMW in sequential order)

Y = Year, MM = Month, W = Week



Typical Product Carton Label

NOTE: All SpectrAlert ceiling mounted products, wall speaker/strobes, chime/strobes, and dual strobes are not affected.



Replacements:

Fire Alarm professionals should return any recalled SpectrAlert models, including those previously installed, through your distributor/supplier.

System Sensor will replace, at no charge, any of the recalled SpectrAlert models.

Replacements are to be coordinated through your distributor/supplier. Do not submit requests directly to System Sensor.

Corrective Action:

System Sensor has identified the cause of this issue, and has corrected the problem. Units manufactured after November 12 will not exhibit this behavior.

Note that these units are marked with a **BLUE INK DOT** on one of the tabs of the product and on the product carton. Additionally, these products will have a date code of 1113 or higher.

Very truly yours,

A handwritten signature in cursive script, reading "Jeffrey M. Klein".

Jeffrey M. Klein
Director of Marketing
Audible / Visible and Waterflow Division
System Sensor
3825 Ohio Avenue
St Charles, Illinois 60174



TABLE I

*****IMPORTANT: MODELS ARE SPECIFIC TO DATE OF MANUFACTURE *****

DATE OF MANUFACTURE: May 1, 2001 thru September 9, 2001

DATE CODE: 010501 thru 090901 (DDMMYY)

<u>Strobe Wall-Mount</u>	<u>Horn/Strobe Wall-Mount</u>	<u>Colored Lens Strobe Wall-Mount</u>	<u>Colored Lens Horn/Strobe Wall-Mount</u>
S1215	P1215	S2475RLP	P2475RLP
S1215W	P1215W	S2475ALP	P2475ALP
S121575	P121575	S2475GLP	P2475GLP
S121575W	P121575W	S2475BLP	P2475BLP
S2430	P2430	S2475RLPW	P2475RLPW
S2475	P2475	S2475ALPW	P2475ALPW
S24110	P24110	S2475GLPW	P2475GLPW
S2430W	P2430W	S2475BLPW	P2475BLPW
S2475W	P2475W		
S24110W	P24110W		
S121575K	P121575K		
	P2430K		
S2475K	P2475K		
S24110K	P24110K		

NOTE: THE S2415, S241575, P2415, AND P241575 SERIES OF PRODUCTS ARE NOT INCLUDED FOR THIS DATE CODE RANGE.



TABLE II

*****IMPORTANT: MODELS ARE SPECIFIC TO DATE OF MANUFACTURE *****

DATE OF MANUFACTURE: September 10, 2001 thru November 9, 2001

DATE CODES:

Product Manufactured

September 10, 2001 thru September 16, 2001

September 17, 2001 thru November 9, 2001

Date Code

100901 thru 160901 (Format DDMMYY)

1092 thru 1112 (sequential order)

<u>Strobe</u> <u>Wall-Mount</u>	<u>Horn/Strobe</u> <u>Wall-Mount</u>	<u>Colored</u> <u>Lens</u> <u>Strobe</u> <u>Wall-Mount</u>	<u>Colored Lens</u> <u>Horn/Strobe</u> <u>Wall-Mount</u>
S1215	P1215	S2475RLP	P2475RLP
S1215W	P1215W	S2475ALP	P2475ALP
S121575	P121575	S2475GLP	P2475GLP
S121575W	P121575W	S2475BLP	P2475BLP
S2415	P2415	S2475RLPW	P2475RLPW
S241575	P241575	S2475ALPW	P2475ALPW
S2430	P2430	S2475GLPW	P2475GLPW
S2475	P2475	S2475BLPW	P2475BLPW
S24110	P24110		
S2415W	P2415W		
S241575W	P241575W		
S2430W	P2430W		
S2475W	P2475W		
S24110W	P24110W		
S121575K	P121575K		
S241575K	P241575K		
	P2430K		
S2475K	P2475K		
S24110K	P24110K		
S241575P	P241575P		
S241575PW	P241575PW		
S241575AG	P241575AG		
S241575EV	P241575EV		
S241575F	P241575F		